

Scratch & Win

Application Terms and Conditions

The following Application Terms and Conditions (Terms and Conditions) establish the eligibility requirements and related terms and conditions for an application to the **Scratch & Win Incentive Program** (Program).

The application shall be subject to approval by HAT Smart. A completed application is neither a guarantee of eligibility for a rebate under the Program, nor payment of the rebate itself, and is subject to the following Terms and Conditions:

1. The Program will be in effect from January 1 to December 31, 2024 (Term), or until a time in which Program funds are fully subscribed.
 - Applicants are eligible for two (2) rebates per residential address during the Program Term.
2. The deadline to submit applications is noon on January 9, 2025. In-person applications must be submitted on the last business day before the deadline, should January 9 fall on a non-business day. Your application will be declined if it is:
 - incomplete or illegible. A new application will be required and must be received prior to the application deadline.
 - late, or received after Program funds are fully subscribed.
3. The Program is for both new and existing residential properties.
4. To qualify for a rebate under the Program:
 - purchases must appear on the list of eligible items under 'Purchase a qualifying item' on the HAT Smart website (Eligible Product); and
 - items must be bought in Canada between January 1 and December 31, 2022 as evidenced by the date on invoices and/or receipts. Online purchases are only eligible if they are ordered from an online distributor in Canada.
5. To be eligible for a rebate under the Program:
 - Applicants must receive a City of Medicine Hat residential Electric and/or Natural Gas utility statement for the Project address in their name; and
 - Eligible Products must be purchased by the property owner as confirmed through the City of Medicine Hat billing system.

Residential customers living in a condo are not eligible for the Program if utilities are paid for through condo fees or by the condo association since the condo building itself would then be considered a commercial enterprise.
6. Funds will not be reserved for this Program as applications are processed on a first come, first served basis.
7. Rebates are calculated by multiplying the total receipt value (to a maximum of \$100) by the percentage revealed on the scratch ticket and applied as a credit to the Applicant's utility account.
 - Scratch tickets are available in denominations of 20%, 40%, 60%, 80%, and 100%. To qualify, in-person applicants must scratch tickets within view of a Customer Service Representative (CSR) at City Hall. Tickets for online applications will be scratched, in front of a witness, by a CSR.
 - HAT Smart rebates are paid based on pre-tax amounts. Therefore, amounts entered on the application form should not include taxes.
 - Omission of Required Documentation will result in an incomplete application which will be declined by HAT Smart.

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- The Applicant should retain a copy of the application form and all required documentation as the Applicant's original application and documentation will not be returned by HAT Smart.
8. The Applicant is solely responsible for:
 - researching and ensuring they qualify under applicable eligibility criteria as outlined on the HAT Smart website;
 - meeting all Program requirements and complying with any laws, regulations, or by-laws regarding permits, codes, restrictions, and/or inspections in relation to products or equipment installed; and
 - any direct or indirect taxes, duties, levies, fees, or like charges incurred as a result of participation in the Program.
 9. The Applicant acknowledges and agrees that HAT Smart:
 - is not responsible for, and accepts no liability nor makes any representations with respect to estimated or possible energy savings of qualifying purchases;
 - is not responsible for, nor liable for, the selection, purchase, installation, and ownership/maintenance of the products included in the submitted rebate application; and
 - makes no representation or warranty, whether expressed, implied, direct or indirect, with respect to the products, services or other measures that the Applicant has purchased.
 10. The Applicant further agrees:
 - the Eligible Project has been completed in the specified dwelling through a service provider and that purchases and installations are of new condition and for non-commercial use only;
 - that HAT Smart is not affiliated in any way with the manufacturer, distributor, dealer, and/or installer of the product(s);
 - that combined incentives from government programs shall not exceed 100% of Eligible Project costs;
 - to disclose rebate amounts received, or to be received, from complementary municipal, provincial, and/or federal government programs; and
 - any other rebate(s), discount(s) and/or incentive(s) offered and/or provided by any government agency, institution, manufacturer, distributor, dealer and/or installer are separate and distinct from the Program and HAT Smart shall not be responsible for the administration or payment of the same nor be responsible for the erroneous submission of other rebate(s), discount(s) and/or incentive(s) to HAT Smart.
 11. In submitting this application, the Applicant consents:
 - to the disclosure of personal information, as well as the rebate amount awarded to the Applicant, to HAT Smart, its contractors, employees, partners and others who have a need to know; and
 - to the collection, use, disclosure and retention of such information for five years, following which such information will be destroyed or made anonymous.
 12. HAT Smart reserves the right to change or terminate the Program at any time without notice or explanation. HAT Smart will use reasonable efforts to process a completed eligible application received prior to changes or Program termination according to Program requirements in effect on the date the application was received.
 13. The Applicant should allow at least four (4) weeks to process the application. If approved, your rebate will be applied to your City of Medicine Hat utility account.